



CROSS KEYS Homes

You'll be at home with us

Aids and adaptations

Helping you to be more mobile in your home

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If you have any difficulty understanding this document we can arrange for it to be explained to you by an interpreter. Please call us on: **01733 385116**.

You will need to tell us your address and the language you speak.

اذا كان لديكم اية صعوبات في فهم هذا الدليل نستطيع اتخاذ الترتيبات اللازمة لئتم شرحه لكم بواسطة مترجم الرجاء الاتصال بنا علي الرقم ٠١٧٣٣ ٣٨٥١١٦ .

و عليكم بإطلاعنا علي عنوانكم و اللغة التي تتكلمون بها .

اگر در فهمیدن این متن مشکلی دارید می توانیم ترتیبی بدهیم که یک نفر مترجم شفاهی آنرا برای شما توضیح دهد . لطفاً با ما در شماره تلفن **01733 385116** تماس بگیرید .

شما می بایست آدرس محل و زندگی و زبانی را که صحبت می کنید به ما بگویند .

نه گهر بؤ تیگه یشتنی نهم نامیلکدیه ههر جزوره ناسته نگیکت هه به نهوا ده توانین کاریکی وا بکدین موته رجینک ناوهرؤکی نهم نامیلکدیه ت بؤ شی بکاته وه . نکایه بهم ژماره تله فون نه **01733 385116** پیوه ندیمان بی بکه .

پیوسته ناو نیشانی خؤقمان بی بدهیت و پیشمان بلئیت به چ زمانیک قسه ده کدیت .

اس دستاویز کوسجھنے میں اگر آپ کو کسی دشواری کا سامنا ہو تو ہم ایک ترجمان کے ذریعہ آپ کے لئے اس کی وضاحت کا انتظام کر سکتے ہیں۔ برائے مہربانی ہمیں **01733 385116** پر ٹیلیفون کریں۔

آپ کو ہمیں آپ کا پتہ اور جو زبان آپ بولتے ہیں بتانا ہوگا۔

Se tem alguma dificuldade em compreender este folheto poderemos arranjar um interprete para lhe explicar este folheto. Por favor telefone para **01733 385116**.

Tera que nos informar a sua morada e o idioma que fala.



If you require an audio or large print version of this leaflet or assistance with a language or Braille translation, call: **01733 385116** or email: translation@crosskeyshomes.co.uk

This is a free service.

Aids and adaptations service

Cross Keys Homes' aids and adaptations service has been designed to help residents lead a better quality of life.

Aids and adaptations are for people who require alterations to help with mobility in their homes.

Problems can often be overcome by carrying out alterations such as; replacing baths with showers and installing grab rails and fitting ramps at entrances for wheelchair users.

If you have problems with stairs, getting in and out of the bath, need wheelchair access, or have any other special requirements, it may be possible to adapt your home to help you overcome these difficulties.

How does it work?

Major alterations such as stairlifts or level access showers will first require an assessment by an occupational therapist. You can be referred to an occupational therapist by contacting Peterborough City Council's adult social care team yourself or speaking to your doctor.

Once the assessment has taken place your needs will be referred to Peterborough City Council's care and repair service who will carry out the necessary adaptations using funding through a disabled facilities grant.

Minor alterations, for example grab rails or access ramps can be carried out by Cross Keys Homes. Minor adaptations will be completed within five or twenty working days depending on the type of work required.

Do I have to pay for the work?

All minor aids and adaptations are free to residents who have a disability and require alterations to help overcome certain mobility difficulties.

Major alterations will depend on an individual's financial circumstances and will be assessed once all details have been received by Peterborough City Council's care and repair service.

How to find out more

If you feel that you will benefit from this service contact Cross Keys Homes' aids and adaptations surveyor on: **01733 385042**

If you feel that you need any adaptations you will initially need an assessment by an occupational therapist. To arrange an assessment please contact the council's adult social care team on: **01733 747474**

To speak to Peterborough City Council's care and repair service for all major adaptations available contact: **01733 863864**



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